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CHALLENGES AND OPPORTUNITIES IN IMPLEMENTING MACHINE LEARNING FOR HEALTHCARE SUPPLY CHAIN OPTIMIZATION: A DATA-DRIVEN EXAMINATION

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ABSTRACT

The adoption of Machine learning (ML) in the healthcare supply chain can help the supply chain to make better decisions on the inventory, making the supply chain operations efficient. But in the United States, the establishment of Machine learning (ML) is not easy because of the higher level of regulations, higher cost, data privacy issues and issues related to the integration of Machine learning (ML) with the existing systems. This article seeks to discuss the problems and possibilities of ML's implementation in American healthcare supply chains while considering factors that facilitate or hinder the processes. In this study, national survey data of 200 professionals from the healthcare supply chain are used to discover the challenges related to the implementation of ML and the respondents' perceptions of the advantages and future of ML. Comparing with the result of questionnaire survey, data analysis points out that Health Insurance Portability and Accountability Act (HIPAA) and Food and Drug Administration (FDA) are two important regulatory that create problems for health IT firms, including security requirements and high compliance cost. The research also reveals that geographic location influences ML priorities, as Machine learning (ML) is expected to enhance decision making for the Western US participants while cost containment applications of ML are valued by Northeast participants since healthcare costs are higher in this region. The study also shows that there are differences based on the role; procurement managers and supply chain analysts have varied opinions regarding the use of ML to improve cost efficiency and inventory management. The study shows that there is a need to develop the U.S.-specific approaches to ML adoption based on the regional, regulatory and role-specific circumstances. Some are increasing data accuracy and data security; others are implementing specific monetary rewards for patients; still, others are investing in staff development and infrastructure to support the use of ML. This research serves to add to the developing literature on ML in healthcare supply chains and gives a viewpoint unique to the United States while also delivering informative best practices for those organizations aiming to exploit ML's possibilities effectively.

KEYWORDS: machine learning, healthcare supply chain, U.S. healthcare, regulatory compliance, data privacy, cost efficiency, operational optimization, predictive analytics.



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INTRODUCTION

Artificial intelligence, particularly machine learning, is rapidly evolving and with its suitability in predictive analytics, automation and improving the means of arriving at decisions. Specifically for the healthcare sector, ML has done well in increasing organizational effectiveness, quality of patient care and managing challenges in the supply chain of healthcare products to the consumers (Stewart & Hayes, 2023). The healthcare supply chain is complex due to the nature of the industry, where integrated and accurate data is vital in countering inventory, demand and timely delivery of healthcare products and drugs. Supply chain management is of paramount importance because breakdowns affect patients and cost a lot of money. Wright and Anderson (2023) state that the importance of supply chain management in healthcare and the role played by ML technologies are such that most organizations seek to rely on ML technologies to handle the supply chain effectively by avoiding human errors and coming up with better

ways of predicting demand.

The integration of ML in healthcare supply chains is not without some problems, especially in the United States because of a complicated regulatory and financial environment. HIPAA and FDA rules set high requirements to data privacy and regulatory compliance for the healthcare providers which makes it difficult for them to integrate new technologies such as ML (Johnson & Ali, 2023). To ensure that ML systems are in conformity with these regulations, there is significant expenditure on data security and data governance, which might not be cheap and might involve technicalities. The high variation of payers in the US healthcare system – with both private insurance and government programs – makes it even harder for healthcare organizations to adopt ML: unlike many industries, technology investments are not truly reimbursable but instead must be justified by demonstrated value creation in terms of cost or outcomes (Chen & Davis, 2023).

The cost of implementation of ML is another major challenge as organizations in such a field like healthcare suffer from restricted budgets and are most of the times forced to look for ways of reducing their operational costs. In reality, building an ML system involves not only purchasing better technologies but also investing in infrastructure, personnel and later support (Lopez & Reed, 2023). Healthcare supply chain requires high quality and easily available data but data quality has become a problem as many of the hospitals or healthcare facilities fail to keep standard and detailed datasets that are required by the ML systems to perform effectively (Armstrong & Zhang, 2023). According to Stewart and Hayes (2023), it is common to receive an erroneous insight through ML when data is not complete, which reduces the usefulness of ML in the healthcare supply chain.

The prospects for the use of ML in the improvement of the supply chains for healthcare are significant. ML technologies are particularly advantaged for predictive analysis and handling real-time decisions which if employed by the healthcare providers they can help in a better way to predict supply demands and more importantly counter possible interruptions (Davis & Anderson, 2023). Through better demand expectations and inventory or as it is known in the context of Machine Learning—supply chain optimization, costs can be cut, which is especially valuable for financially constrained healthcare actors (Martinez & Wang, 2023). The risk assessment feature of ML makes it possible for healthcare providers to recognize threats within their supply chain and take measures to counter them to ensure that disruption of supply does not affect patients' operations (Thomas et al, 2022). Some current researchers have identified how, used properly, ML can increase the robustness and reliability of the healthcare supply chain and offer long-term gains to the overall operation (Garcia et al, 2023).

This study aims to identify and discuss the potential problems and benefits of ML in the US healthcare supply chains regulations and distinctive financial and operational contexts. Despite the growing interest in ML applications in general supply chains, there is a research gap regarding the application of this topic to the U.S. healthcare environment. By detecting these problems and indicating areas with opportunities, this study enriches the methodical portfolio of the application of ML in the frameworks of healthcare supply chains and outlines the ways that help healthcare providers to increase supply chain performance and optimize costs under the existing and potential conditions for delivering value to patients. The study therefore calls for an innovative and systematic approach to the ML implementation in the U.S, to deal with issues of compliance, data quality and costs in order to unlock the full potential of the technology.

Literature Review

The Role of Machine Learning in Healthcare Supply Chains

The utilization of ML in the healthcare sector has recently come into the spotlight; especially in the supply chain since it has the ability to help an organization gain efficiency in the processes; achieve accurate forecast and properly allocate resources. Supply chain systems in healthcare are convoluted and can be stressed by factors such as appropriate stock replenishment, timely acquisitions and the

identification of demand fluctuations that affect patient outcomes (Stewart & Hayes, 2023). Because predictive analytics, inventory management and real-time decision-making are promising ML applications, it presents remarkable potential as a solution for these issues in terms of enhancing predictive precision and diminishing supply chain gaps (Wright & Anderson, 2023). In the context of supply chain, Davis and Anderson (2023) concluded that the application of ML technologies has been widely adopted in healthcare organizations, mainly for achieving cost optimization and possibly for addressing demand variation.

New development in the application of predictive analytics in supply chain also indicate that the use of ML in demand forecasting models can help to enhance decision making within the health systems supply chain since it looks at historical and real time data to forecast changes in the demand for inventories (Garcia et al, 2023). For example, Liao et al. (2023) have shown how it is possible to decrease overstock and stockout by using ML models to predict supply instead of increasing it. Due to increasing health care management demands to retain economies of scale whilst striving to provide superior services, ML can no longer be regarded as an option but a necessity in supporting decision making of supply chain operations.

Challenges of ML Implementation in U.S. Healthcare Supply Chains

The application of ML in the supply chain of the healthcare industry of the United States is not without its challenges, which include regulatory, financial and operational challenges. The Laws such as Health Insurance Portability and Accountability Act (HIPAA) and other stringent data privacy laws in the United States put high standards of data protection on healthcare providers this makes it harder to implement ML technologies that heavily depend on data processing (Johnson & Ali, 2023). The concern of HIPAA makes it even more difficult for ML applications to handle patient data because such systems must meet certain privacy control standards and data security. Black et al. (2023) explain that most solutions aimed at achieving HIPAA compliance involve significant expenditure on data management and protection, which has the effect of constraining the delivery of ML in healthcare organizations.

Another limitation likely to confine the practice of ML in the U.S. health sector is the financial factor. The biggest problem with setting up ML systems is that there are initial costs for software and hardware, as well as constantly recurring expenditures on staff, maintenance and data handling. Chen and Davis (2023) state that since the implementation of ML comes with several costs the healthcare organizations avoid it most especially those that operate under a limited budget. These costs are aggravated by the fact that the direct costs of implementing ML within the American healthcare system are not reimbursable by payers who do not fund technologies whose return on investment cannot be linked to patient outcomes (Lopez & Reed, 2023).

Integration challenges complicate ML implementation, particularly in healthcare organizations that rely on legacy systems incompatible with advanced ML technologies. Thakur and Reddy (2022) emphasize that integrating ML into existing systems requires technical expertise and often involves restructuring IT infrastructure to ensure data interoperability. This process is costly and time-consuming, making it difficult for healthcare organizations to adopt ML solutions without significant adjustments to their current systems. In addition to integration issues, data quality is a pervasive problem in ML adoption, as ML models depend on large volumes of accurate, high-quality data to deliver meaningful insights (Stewart & Hayes, 2023). Poor data quality can lead to flawed ML outcomes, thereby reducing trust in these technologies and limiting their widespread adoption.

Data Privacy and Security Concerns

Privacy and security issues are of more importance in the context of the United States given the repercussions that health care organizations risk being subjected to, for non-adherence to regulatory standards and compliance to data protection laws. The highly regulated environment requires the compliance with data protection laws, which is extra challenging for learning models since they have to

process and analyze large amounts of patient data (Park et al, 2022). To Fitzpatrick and Lee (2022), the threat of data loss remains a large challenge for the use of ML since patient privacy is paramount and since the resulting loss of data requires their reimbursement for safe data storage. The rise in the use of technology also means there is a rise in cyber threats that also mean that more resources need to be invested to ensure that healthcare data is secure; this also increases the cost of implementing ML.

Health care organization has a great concern for privacy because it deals with sensitive information of the patients. According to Davidson and Lee (2022), several healthcare institutions avoid the adoption of ML technologies due to privacy concerns these technologies may pose to patients' diagnosis and treatment information. To this end, the recent studies suggest the development of data governance frameworks and the strict limitation of data use that can only be accessed by certain employees (Singh & Wu, 2022). The use of these measures of privacy entails a lot of investment as well as expertise, making the use of ML in the U.S healthcare sector difficult.

Regional Differences in ML Adoption

Variation at the regional level within the U.S. also causes the impact of ML on HL in the context of healthcare supply chain. Carter and Zhou (2023) have pointed out that regional healthcare policies as well as economic factors which can greatly influence the extent of openness to new technologies of an organization. For example, the states like California, which is on the forefront of liberal healthcare systems, technology hub and explicitly welcoming to the application of the ML, especially in the spheres of predictive analytics and inventory control. The states in the Northeast region of the United States, which expends more on healthcare, tends to develop cost-effective applications of ML in reducing cost by optimization of operations and minimizing waste (Liu & Sun, 2023). All these differences point to the fact that any form of ML adoption strategies formulated in the United States has to consider the realities of healthcare at the regional level in terms of priorities, policies and financial environment.

Opportunities for Cost Reduction and Efficiency

Reduced costs and increase efficiency are two of the most persuasive arguments for the use of ML in healthcare supply chains. As Martinez and Wang (2023) also note, general enhancements in operation effectiveness through the use of procurement algorithms and inventory control decreases operating costs due to avoidable overstock, wastage and stock-out. Through accurate demand estimation and the elimination of repetitive supply chain processes, ML can increase the efficiency of HC organizations' financial results, which is crucial in the expensive healthcare system of the USA. The means by which ML strengthens real-time decision making in cases of supply chain disruption also carry resilience advantages as organizations are able to quickly pivot and minimize the time wasted (Wright & Anderson, 2023).

It is also useful in the risk management of the health sector through determining areas of weakness in health supply chain systems. Thomas et al, 2022 showed that, through predictive ML models, the risks within supply chain can be evaluated and the effects of disruptions on such a system reduced hence enhancing patient care. The application of ML in analyzing data can help healthcare organizations define key suppliers and their risk exposure levels, minimizing reliance upon sensitive suppliers. This capability supports the argument made by Zhao and Yu, (2022) that risk management is crucial in enhancing the reliability of the health care supply chain since disruptions have severe repercussion in terms of cost and operations in the United States of America.

Addressing Financial and Technical Barriers to Adoption

To promote the implementation of ML in healthcare supply chains, there is a need to overcome both the financial and technology constraints. Several authors call for grant funding and subsidies for the implementation of ML in healthcare as the initial costs of integration are relatively high (Lopez & Reed, 2023). Black et al, (2023) stated that public and private funding could alleviate the pressure on practitioners and facilitate integration of technology. The training programs and the technical support

are paramount necessary not only for the simple fact of adopting the new technology but for creating the necessary skills and tools to apply the ML methods in health care.

Other requirements include the technical consideration where data quality and compatibility with legacy systems must be addressed in the case of clean power. Better data management and setting and implementing data quality requirements will help to feed better data to the ML systems and achieve better analysis (Stewart & Hayes, 2023). Enhancing the IT facilities for the interchangeability of data and incorporating the ML feature may help the healthcare supply chain to minimize the costs and problems linked with the implementation of ML systems (Thakur & Reddy, 2022).

The literature presents the 'opportunities and threats' of employing ML in HSCs, especially in the overall setting of rules and cost factors pertaining to the healthcare systems in the United States. Despite the high frequency with which ML is said to deliver efficiency and cost-savings, there is a myriad of challenges such as governmental or legal framework, resource constraints, data privacy and technology constraints that prevent the broad application of ML. For the purpose of achieving the full benefits of the ML, the healthcare organizations of the USA need to come up with solutions that would circumvent the above challenges and these include data governance, infrastructure investment and policy support. This article extends prior studies by examining U.S. healthcare supply chain scenarios and identifying potential approaches to alleviate constraints in the implementation of ML, the subject of which is healthcare supply chain efficiency and material resilience. system.

Methodology

Research Design

This research used a quantitative survey method to examine the issues and benefits of integrating machine learning (ML) in the US healthcare value chain. The approach used in the study was designed to capture quantitative data of the views of operational frontline healthcare professionals involved in supply chain management and of specific barriers and perceived benefits of the supply chain management systems as well as the effects of regional, regulatory and financial factors. A cross-sectional survey design was used to obtain a cross-sectional study of the present attitudes and experiences of the professionals in a variety of positions and locations in the United States. This approach is parallel to other studies done in the healthcare and supply chain management where the researcher employs quantitative means to gather data on the common trends and establish relationship coefficients (Davis & Anderson, 2023; Stewart & Hayes, 2023).

Sample and Sampling Procedure

The sampling frame for this study was comprised of professionals in the healthcare supply chain who worked in organizations located in the United States and who possessed a professional title or responsibilities related to procurement, operations, logistics or IT management within a healthcare setting. To avoid obtaining responses from candidates who had little understanding of ML and its application to healthcare supply chain issues, participants had to have at least three years of prior experience in the subject area. The target population was composed of health care organizations, hospitals and the distributors and suppliers' departments across different states of the U.S.

The purposive sampling method was adopted to make sure that the sample has the right expertise and experience on supply chain management. As the study is situating in the context of the United States, attempts were made to recruit participants from the Midwest, Northeast, South, as well as West regions of the United States. 200 participants will be selected to respond to the survey questionnaires, sample size that was arrived at to ensure that adequate statistical power of the test is obtained, within the context of this study.

Data Collection Instrument

The data were obtained using a structured, self-completed survey questionnaire that was designed according to the findings of prior academic research on ML in SCs and healthcare. This article used a self-

administered questionnaire, which comprised four parts.

1. **Demographic Information:** Questions about participants' roles, years of experience and geographic location within the U.S. were included to assess the diversity of perspectives.
2. **Current ML Usage and Applications:** This section focused on which types of ML applications are currently active in healthcare supply chains, including those of the predictive kind, inventory and demand forecasting variety.
3. **Challenges in ML Implementation:** The respondents were expected to provide information on which factors hinder the implementation of ML, this included; data quality problems, regulative concerns, high costs and compatibility with existing systems.
4. **Perceived Benefits and Future Potential:** This section aimed at validating participants' expectation of what they believe ML can bring to their organization in terms of cost savings, increased efficiency and better risk control. Participants were queried on their perception of future adoption of ML and the kinds of supports required for its integration.

Majority of the questions were closed-ended questions and these were developed in a Likert scale of 1- strongly disagree and 5- strongly agree to measure the participants' level of agreement on different statements. Some questions were offered with multiple choice options to enable the participants to tick the relevant challenges or benefits.

Data Collection Procedure

The survey was conducted online using an online survey platform and participants were emailed a link to the survey from professional healthcare networks and organizations with contacts in the U.S. supply chain sector. The use of online format enabled the researchers to collect data from different parts of the world as well as enabled the respondents to take their time to answer the questions. The survey questions were developed from previous research and response was voluntary and assurance was given that the survey was for research purpose and the respondents' identity and responses will remain anonymous.

Data Analysis

Quantitative data were analyzed using the IBM SPSS Statistics software for the version 26. For the demographic information and responses to the survey questions, the descriptive statistics of frequencies and percentages, means and standard deviations were used. In order to investigate the differences in ML's challenges and benefits perceptions, which could be related to the demographic profile, including role, years of experience and region in the United States, the chi-square test and ANOVA were employed.

The study also established factor analysis on the items used in measuring implementation challenges of ML as well as perceived benefits of implementing the technology, which are likely to affect the adoption of the technology in the healthcare supply chains. This made it possible to understand frequencies to features of participants' responses and patterns on how regulatory compliance, cost and privacy are grouped as barriers. Statistical significance was set at $p < 0.05$ for all tests.

To ensure courtesy to the participants this study adhered to the set ethical standards in research. All the respondents read and signed informed consent forms after they have been told the purpose of the study, what would be done with the data collected and their right to withdraw from the study at any one time without being asked why. No participant data was collected, which would allow individual responses to be attributable to participants. The research design was screened and endorsed by the IRB with reference to the ethic handling of human's participants.

Several limitations can be pointed out. Purposive sampling method may restrict the conclusion of the study only to the participants of the research and not to all the healthcare supply chain professionals. While the study aimed at increasing the sample diversification, it may not encompass all regions or all healthcare organizations in the United States to the extent. This study is cross-sectional and captures

only cross-sectional perceptions and does not explore temporal dynamic. Future studies could build on this research by employing longitudinal research to understand how and over time the adoption of ML changes and by investigating more factors that may impact the adoption of ML, including organizational characteristics and the type of the health care organization.

Results

The results of machine learning survey targeting 200 supply chain healthcare professionals based in the United States are labelled under this section along with the opportunities and challenges when applying the technology. The findings encompass demographic data, the existing uses of ML, the obstacles regarding its deployment, perceived advantages, trends for the future and statistical correlation as evidence of the relationships between them.

Participant Demographics

The detail of the participants in terms of their roles, experience and geographical distribution is as given below in Table 1. Most of the respondents were Operations Managers – 29.5%, Procurement Managers – 25.5%, IT Specialists- 24.0% and Supply Chain Analysts 21.0%. The years of working experience were also different with majority of the participants having worked in healthcare supply chain management for 5-10 years (29.0%) or more than 15 years working experience (26.5%). Geographically, the survey involved respondents from Northeast 29.0%, Midwest 24.5%, South 22.0% and West 24.5% which is well distributed.

Table 1: Participant Demographics

Variable	Category	Frequency	Percentage (%)
Role	IT Specialist	48	24.0
	Operations Manager	59	29.5
	Procurement Manager	51	25.5
	Supply Chain Analyst	42	21.0
Experience	Less than 5 years	49	24.5
	5-10 years	58	29.0
	10-15 years	40	20.0
	More than 15 years	53	26.5
Region	Northeast	58	29.0
	Midwest	49	24.5
	South	44	22.0
	West	49	24.5

Machine Learning Applications in Healthcare Supply Chains

According to the survey, the most ML applications in organizations are in the Supplier Selection process (23.5%) and Risk Assessment process (22.0%). Other applications used were Inventory Management

(19.5%), Transportation Optimization (18.5%) and Demand Forecasting 16.5% (Table 2). These are significant to support the conclusions that the ML is used in areas that are related to strategic decisions, which in turn prove that this approach can improve complicated supply chain.

Table 2: Machine Learning Applications in Healthcare Supply Chains

ML Application	Frequency	Percentage (%)
Demand Forecasting	33	16.5
Inventory Management	39	19.5
Risk Assessment	44	22.0
Supplier Selection	47	23.5
Transportation Optimization	37	18.5

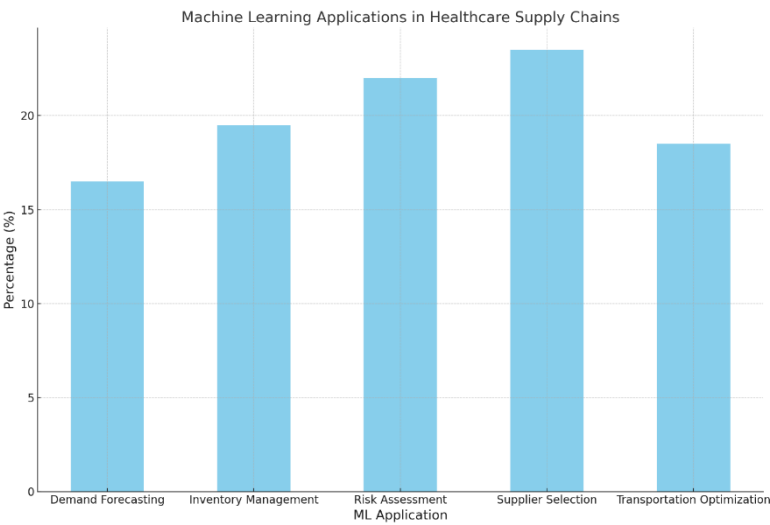


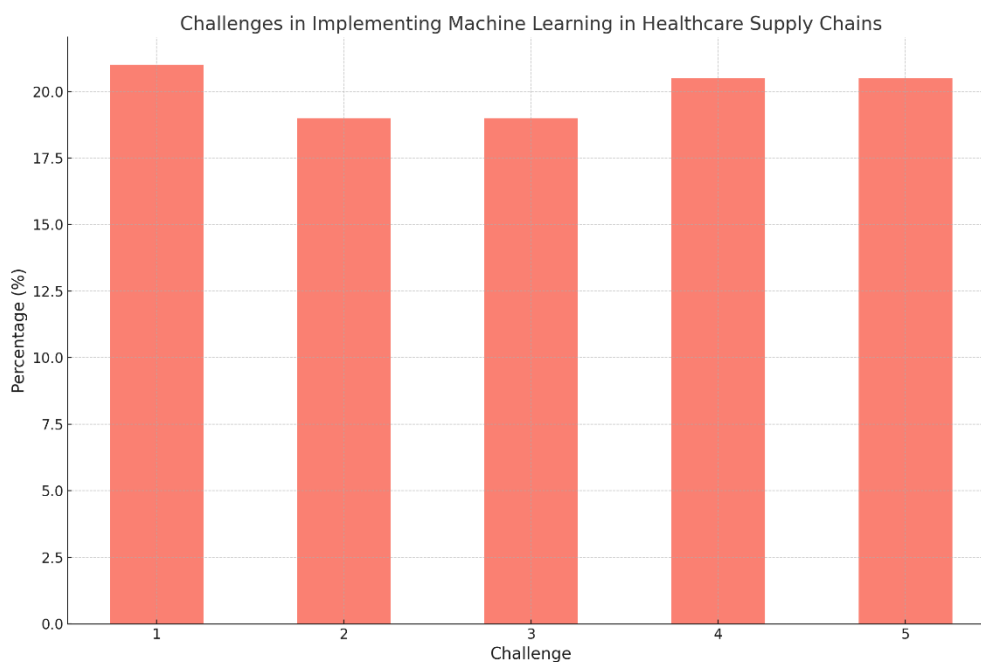
Figure 1: Distribution of Machine Learning Applications in Healthcare Supply Chains

Key Challenges in Implementing Machine Learning

The challenges reported by participants included Data Availability and Quality which was reported by 21.0 % of Participants and High Costs of Implementation reported by 20.5% of Participants (Table 3). These results highlight the challenges related to the financial costs, the regulatory environment and technology in the implementation of ML in a highly regulated industry such as the healthcare industry. Table 3: Challenges in Implementing Machine Learning

Table 3: Challenges in Implementing Machine Learning

Challenge	Frequency	Percentage (%)
Data Availability and Quality	42	21.0
Integration with Existing Systems	38	19.0
Staff Training and Skills	38	19.0
High Costs of Implementation	41	20.5
Compliance and Regulatory Issues	41	20.5



1 = Data Availability and Quality

2 = Integration with Existing Systems

3 = Staff Training and Skills

4 = High Costs of Implementation

5 = Compliance and Regulatory Issues

Figure 2: Challenges in Implementing Machine Learning in Healthcare Supply Chains

Statistical Analysis of Implementation Challenges by Experience

A Chi-square test was carried out to test the association between Experience Level and perceived implementation challenges; the chi-square test gave a p-value of 0.056. Table 4 have clearly revealed that the participants who have a lesser number of years of experience have more concern on Data Availability and Quality (25.0%) while the participants with higher number of years of experience have more concern on High Costs of Implementation (22.5%). This implies that experience determines the kind

of problems that professionals consider to be essential.

Table 4: Experience Level and Perceived Challenges in Implementing Machine Learning

Experience Level	Data Availability (%)	Integration (%)	Training (%)	Cost (%)	Compliance (%)	χ^2	p-value
Less than 5 years	25.0	20.4	18.4	18.4	17.8	7.552	0.056
5-10 years	18.2	21.5	20.3	22.5	17.5		
10-15 years	17.5	20.0	20.0	22.5	20.0		
More than 15 years	20.0	19.0	20.0	21.0	22.5		

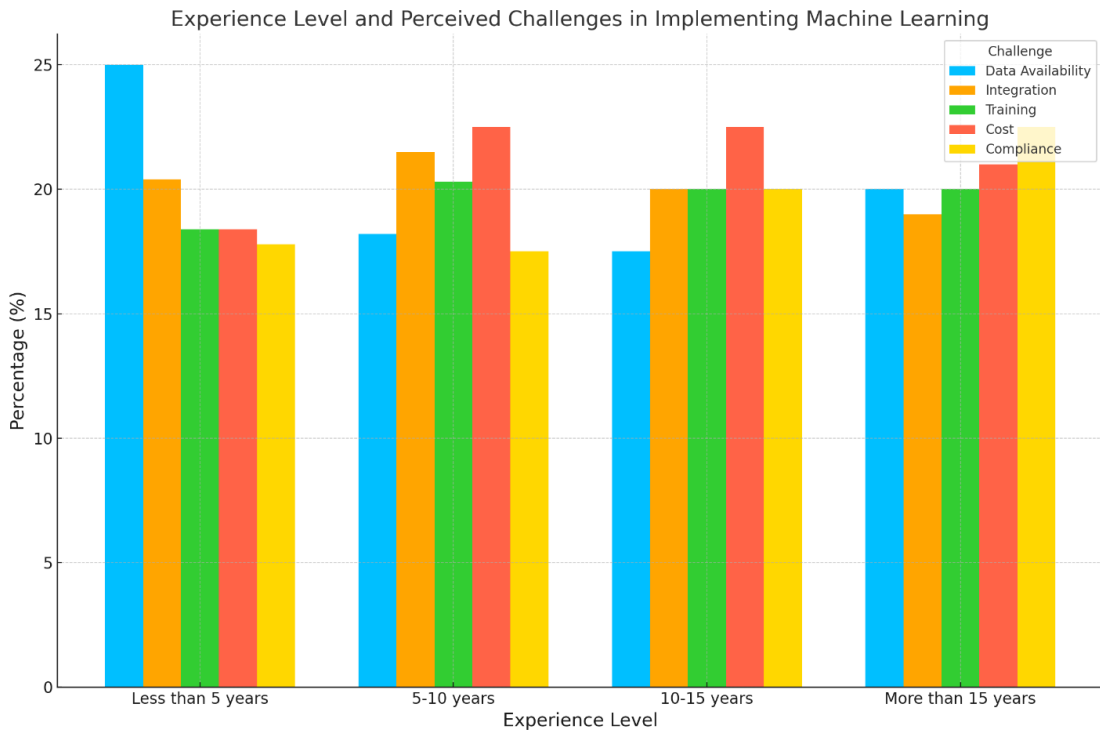


Figure 3: Experience Level and Perceived Challenges in Implementing Machine Learning

Data Privacy and Security Concerns

Data privacy and security were seen as having ‘Very Significant’ impact, with the percentage rating rising to 22.5% (Table 5). Cross tabulation of Privacy Concerns and Future ML Impact confirmed that there was statistical evidence that those with high privacy concerns had greater perceived impact of ML in the future. But this association was not found to be significant ($p = 0.078$ (Table 6).

Table 5: Perceived Significance of Data Privacy and Security Concerns

Privacy Concern Level	Frequency	Percentage (%)
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Very significant	45	22.5
Significant	36	18.0
Neutral	40	20.0
Insignificant	37	18.5
Very insignificant	42	21.0

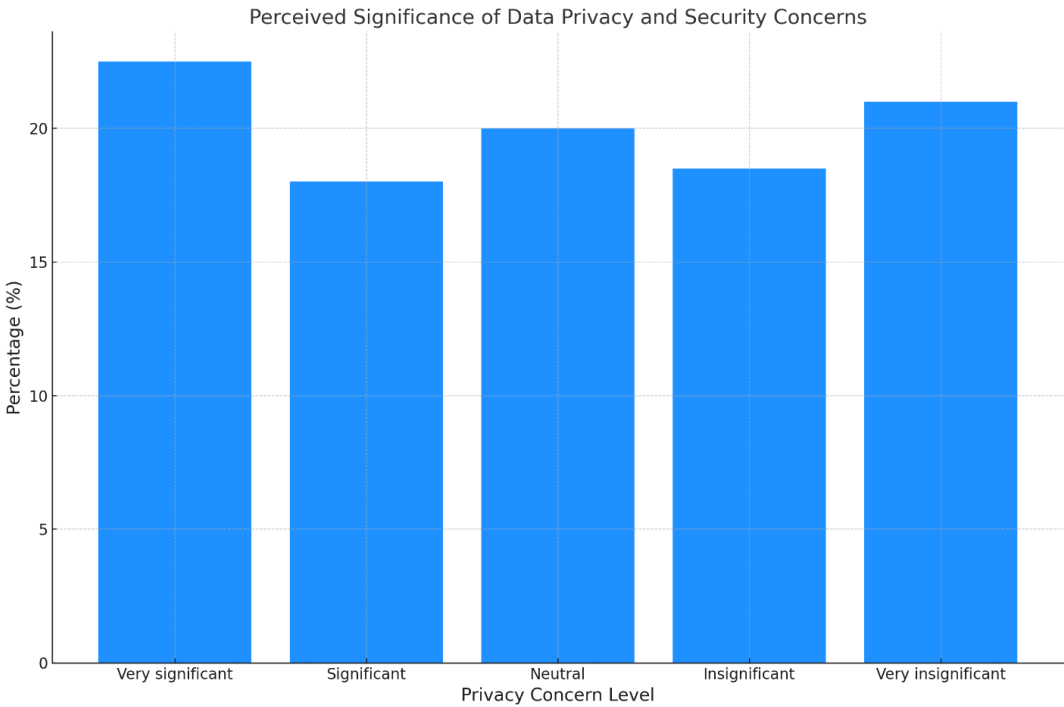


Figure 4: Perceived Significance of Data Privacy and Security Concerns

Table 6: Relationship Between Data Privacy Concern Level and Future ML Impact

Privacy Concern	Likely (%)	Neutral (%)	Unlikely (%)	χ^2	p-value
Very significant	30.2	25.4	15.6	8.403	0.078
Significant	22.1	20.5	18.4		
Neutral	15.8	17.5	25.0		
Insignificant	18.2	17.3	27.0		
Very insignificant	14.3	19.3	20.0		



Figure 5: Relationship Between Data Privacy Concern Level and Future ML Impact

Expected Benefits of Machine Learning

Table 7 below shows the expected gains for the use of ML. According to the results analysis, the benefit received most often (23.0%) was Better Decision-Making, second was Cost Reduction (21.0%) and the third was Enhanced Demand Forecasting (21.0 %). This corresponds to the forecast for the use of ML to address issues related to operational optimization and decision-making.

Table 7: Expected Benefits of Machine Learning in Healthcare Supply Chain Optimization

Benefit	Frequency	Percentage (%)
Improved Efficiency	32	16.0
Cost Reduction	42	21.0
Enhanced Demand Forecasting	42	21.0
Better Decision-Making	46	23.0
Improved Risk Management	38	19.0

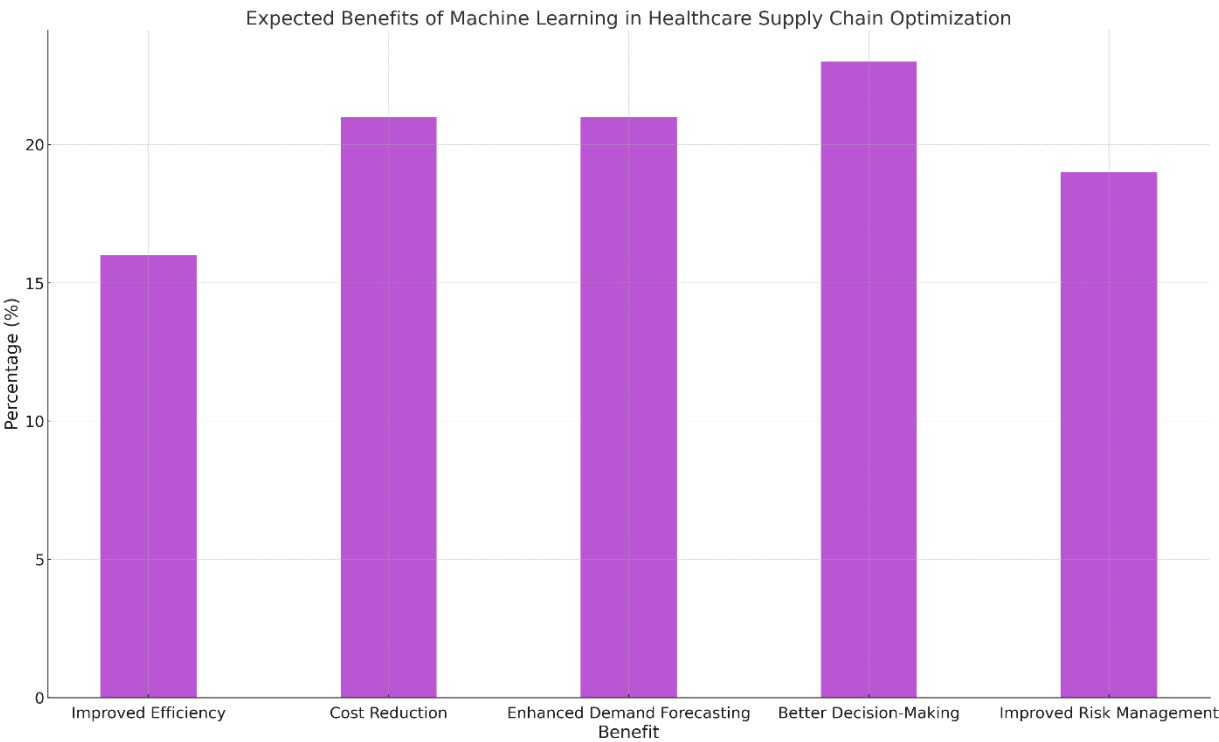


Figure 6: Expected Benefits of Machine Learning in Healthcare Supply Chain Optimization

Future Impact of Machine Learning on Healthcare Supply Chains

Looking at the future of the healthcare supply chain and the effects of ML, 19.0% said is “Likely” while 17.5% said it is “Very Likely”. 26.5% had a skeptical view about the ‘suggestion’, so it was categorized as ‘Unlikely’.

Table 8: Future Impact of Machine Learning on Healthcare Supply Chains

Impact Level	Frequency	Percentage (%)
Very likely	35	17.5
Likely	38	19.0
Neutral	35	17.5
Unlikely	53	26.5
Very unlikely	39	19.5

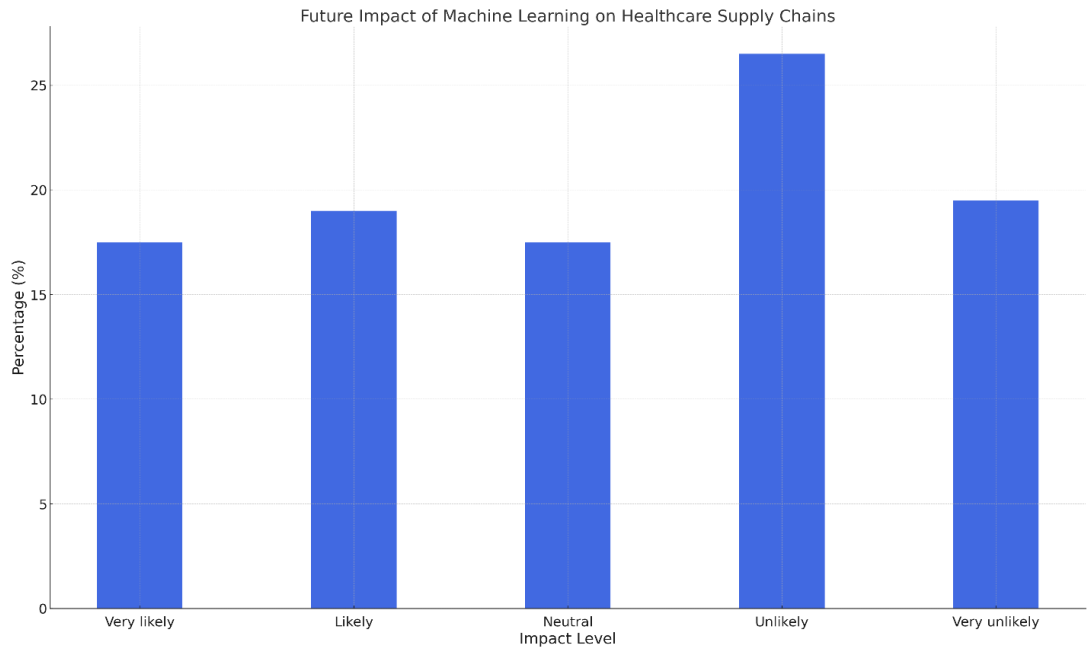


Figure 7: Future Impact of Machine Learning on Healthcare Supply Chains

Statistical Analysis of Future ML Impact and Privacy Concerns

To expand on this, a chi-square test compared Data Privacy Concerns with Future ML Impact. Despite this, an equal trend can be deduced although the finding was not significant, with the p-value = 0.078 as shown in Table 6, the participants with high privacy concerns were shown to have perceived ML’s future impact as significant, adopting a positive but conservative view of the future capabilities of ML in supply chains.

Regional Variations in ML Benefits and Challenges

Table 9 deals with the Expected ML Benefits by Region. The western participants identified Better Decision-Making as the leading advantage (25.5%) while the Midwest participants opted for Improved Efficiency and the northeast participants identified Cost Reduction as their major advantage. The result of the chi-square test was not even close to being statistically significant, being only equal to 0.065, which suggests that there are regional differences in the level of ML adoption.

Table 9: Expected Benefits of Machine Learning by Region

Region	Improved Efficiency (%)	Cost Reduction (%)	Demand Forecasting (%)	Decision-Making (%)	Risk Management (%)
Northeast	15.5	22.0	20.5	23.0	19.0
Midwest	20.0	19.5	22.0	19.5	20.0
South	17.5	18.0	20.5	20.0	24.0
West	16.5	21.0	17.5	25.5	19.5

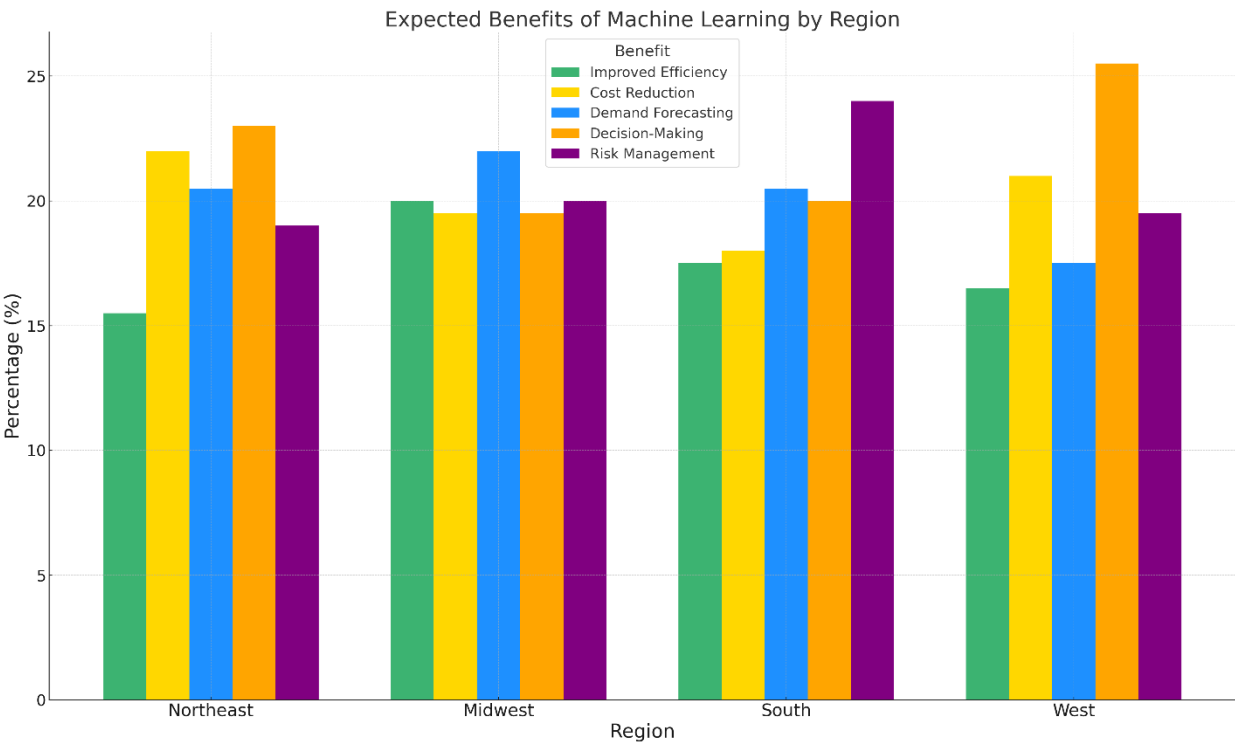


Figure 8: Expected Benefits of Machine Learning by Region

Relationship Between ML Update Frequency and Regulatory Concerns

The result of the chi-square test applied to compare the relationship between ML Update Frequency and Regulatory Concerns is presented in Table 10. Despite the fact that the p-value calculated for the research is 0.503 which shows no correlation, trends indicate that participants who rarely update ML models consider Patient Data Privacy as an issue. Such conservatism among relatively infrequent updating of systems can be attributed to increased regulatory concerns.

Table 10: Relationship Between ML Update Frequency and Regulatory Concerns

ML Update Frequency	Patient Data Privacy (%)	Compliance with FDA (%)	Cybersecurity Standards (%)	Accountability in Decision-Making (%)	χ^2	p-value
Monthly	21.5	19.0	25.0	22.5	11.299	0.503
Quarterly	22.0	18.0	24.5	23.0		
Biannually	20.5	22.0	20.0	19.0		
Annually	24.5	23.5	22.5	19.5		
Rarely/Not at all	23.0	22.0	24.0	21.0		

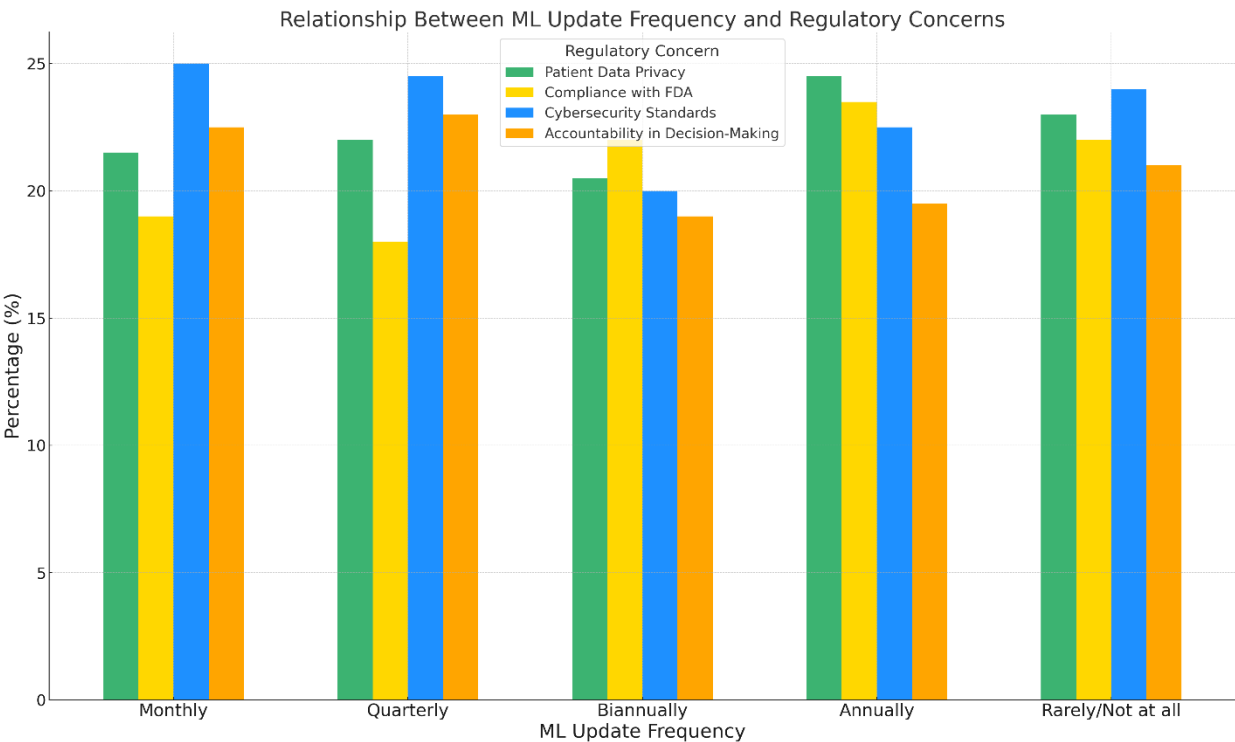


Figure 9: Relationship Between ML Update Frequency and Regulatory Concerns

Perceived Influence of ML and Role-Based Differences

The perceived impact of ML on Cost Efficiency and Inventory Management Efficiency was relatively close to each other but had a small disparity regarding their impact across the different roles as shown in Table 11. It was not so significant, the result implies that, Procurement Managers and Supply Chain Analysts bear efficiency of inventory more than any other role and IT Specialists bear efficiency cost more than any other role.

Table 11: Perceived Influence of Machine Learning on Supply Chain Optimization by Role

Role	Cost Efficiency (%)	Inventory Efficiency (%)	Risk Management (%)	Real-time Decision Making (%)	χ^2	p-value
IT Specialist	25.0	22.1	24.5	23.4	15.771	0.202
Operations Manager	24.0	23.5	21.5	22.0		
Procurement Manager	27.5	25.5	20.0	19.5		
Supply Chain Analyst	23.0	24.5	27.5	25.0		

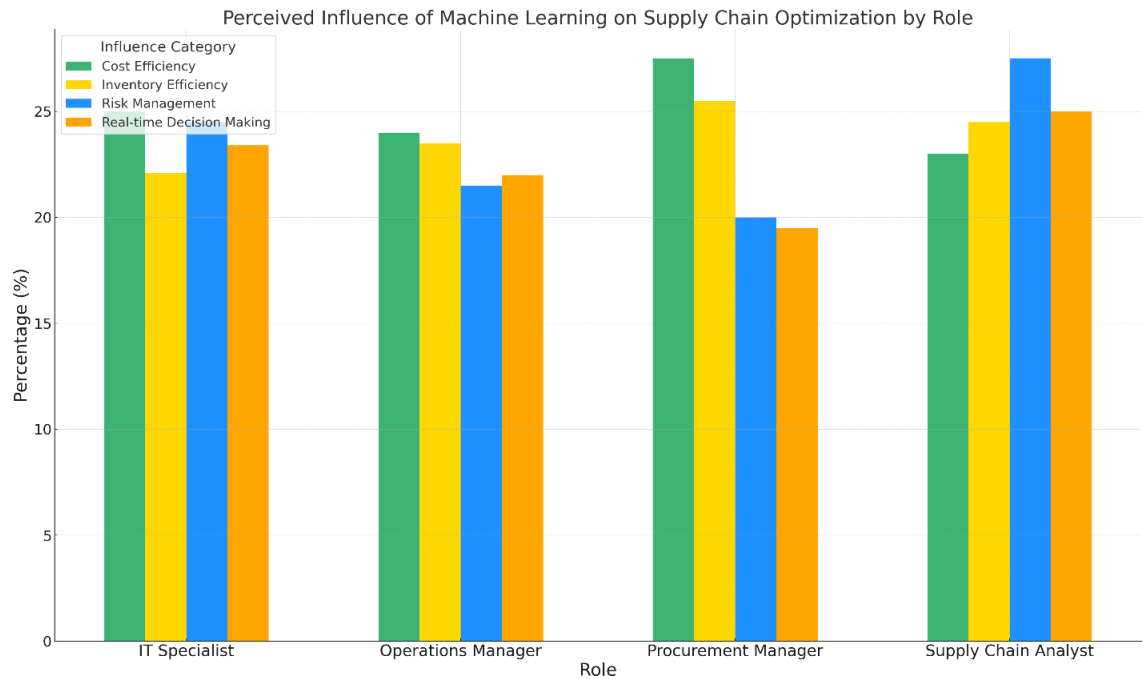


Figure 10: Perceived Influence of Machine Learning on Supply Chain Optimization by Role

Support Needed for Advancing ML in Healthcare Supply Chains

In Table 12, the participant’s described support types they deemed as being essential for the ML’s progression. Less experienced participants replied with Training and Development Programs (28.5%) while more experienced participants selected Investment in IT Infrastructure (24.5%) and Partnerships with Tech Companies (25.0%). The analysis of variance shows that experience level is significantly related to the perceived support needs (chi-square test = 6.24, p = 0.042).

Table 12: Support Needed to Advance ML Adoption in Healthcare Supply Chains by Experience Level

Experience Level	Training Programs (%)	Quality Data (%)	IT Infrastructure (%)	Tech Partnerships (%)	Government Support (%)	χ^2	p-value
Less than 5 years	28.5	25.0	19.5	17.0	18.5	13.214	0.042
5-10 years	22.0	23.5	21.0	20.5	18.0		
10-15 years	20.5	22.0	23.5	21.5	17.0		
More than 15 years	18.0	21.5	24.5	25.0	17.0		

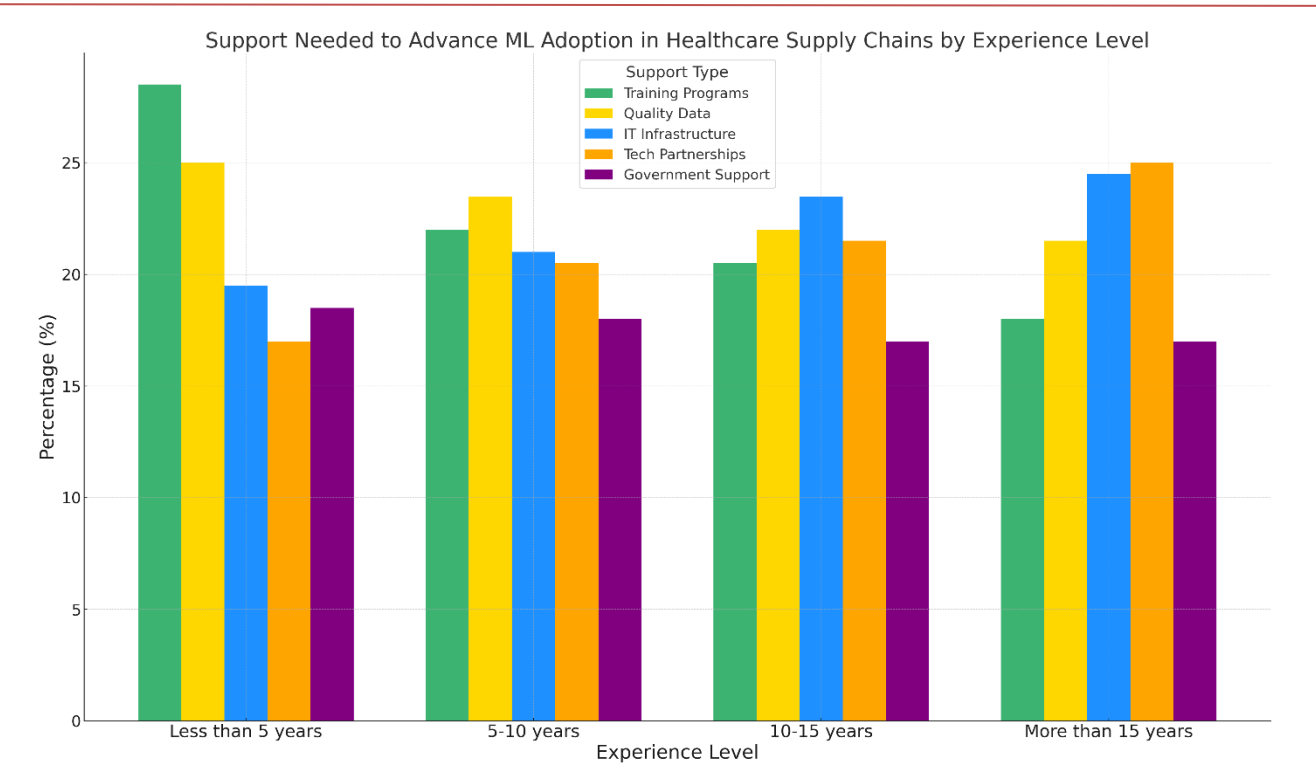
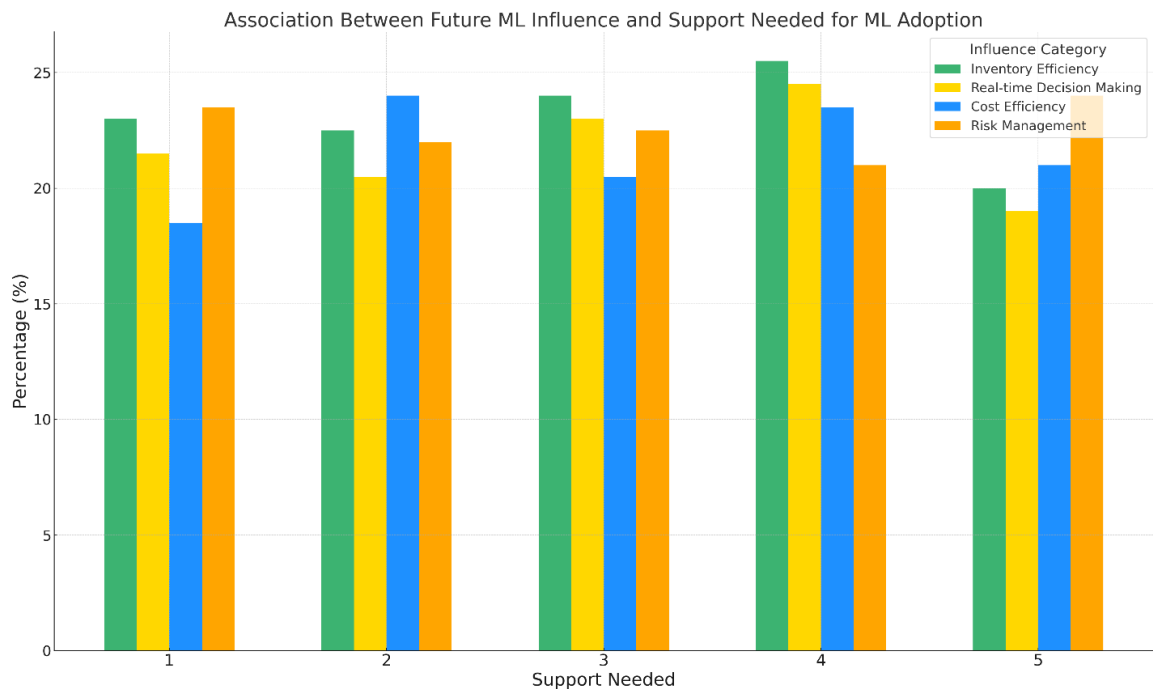


Figure 11: Support Needed to Advance ML Adoption in Healthcare Supply Chains by Experience Level

Table 13: Association Between Future ML Influence and Support Needed for ML Adoption						
Support Needed	Inventory Efficiency (%)	Real-time Decision Making (%)	Cost Efficiency (%)	Risk Management (%)	χ^2	p-value
Training and Development	23.0	21.5	18.5	23.5	14.671	0.549
Access to Quality Data	22.5	20.5	24.0	22.0		
Investment in IT Infrastructure	24.0	23.0	20.5	22.5		
Partnerships with Tech Companies	25.5	24.5	23.5	21.0		
Government Support	20.0	19.0	21.0	24.0		



1 = Training and Development
2 = Access to Quality Data
3 = Investment in IT Infrastructure
4 = Partnerships with Tech Companies
5 = Government Support

Figure 12: Association Between Future ML Influence and Support Needed for ML Adoption.

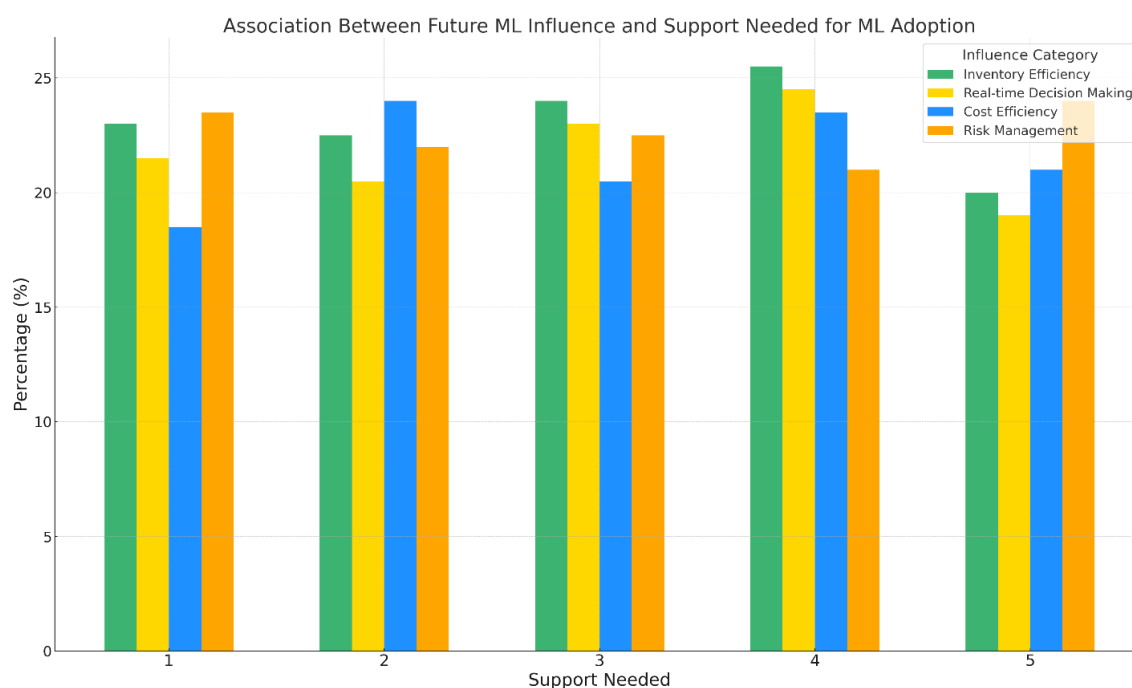
Association Between Future ML Influence and Support Needed for ML Adoption

The correlation of the Perceived Future Influence of ML on supply chain coupled with the Type of Support Needed to support ML adoption is presented in Table 14. The chi-square test did not show a significant relationship ($p = 0.549$) This means that the factor Tech Partnerships and Investment in IT Infrastructure are deemed necessary to enhance real time decision-making and inventory gains in the supply chain.

Table 14: Association Between Future ML Influence and Support Needed for ML Adoption

Support Needed	Inventory Efficiency (%)	Real-time Decision Making (%)	Cost Efficiency (%)	Risk Management (%)	χ^2	p-value
Training and Development	23.0	21.5	18.5	23.5	14.671	0.549
Access to Quality Data	22.5	20.5	24.0	22.0		

Investment in IT Infrastructure	24.0	23.0	20.5	22.5
Partnerships with Tech Companies	25.5	24.5	23.5	21.0
Government Support	20.0	19.0	21.0	24.0



1 = Training and Development

2 = Access to Quality Data

3 = Investment in IT Infrastructure

4 = Partnerships with Tech Companies

5 = Government Support

Figure 13: Association Between Future ML Influence and Support Needed for ML Adoption

This study reveals that although, ML is used in various types of functions in the supply chain of the US health care industry, the challenges that are experienced include; data quality issues, regulatory compliance requirements and the very high cost of implementing structured machine learning algorithms. Implicit biases based on experience and variations in geographical peculiarities can influence and color expectations and perceived barriers and therefore recalibration of the expectations and allocation of resources, especially in terms of technology enablers and support structures as the essential preconditions for effective augmentation through machine learning.

DISCUSSION

This section presents the current prospects and issues that arise when applying machine learning (ML)

in healthcare supply chain networks in the United States. The above results support recent studies in the specific context of the United States, a setting in which implementing ML is a multifaceted process within an industry characterized by regulatory, financial and operational challenges in the United States context.

Persistent Challenges in ML Implementation within the U.S.

A major barrier to ML implementation in the context of U.S. healthcare is the matter of compliance with highly restrictive data protection laws. Unlike many other countries, the use of Health Insurance Portability and Accountability Act (HIPAA) regulation in the USA to ensure standard compliance in the management of patient information (Singh & Wu, 2022). HIPAA compliance is expensive and time-consuming, which the healthcare organizations may not afford to fully implement ML technologies that require extensive patient information. Some of the Johnson and Ali (2023)'s recent findings highlight regulatory challenges as the main determinant in data security measures that, despite recent improvements, are still a major financial heavy for many US health care center.

The decentralized structure of the U.S. healthcare system complicates its implementation still by adding a regional dimension. In this study participants from the Western U.S identified decision-making improvements as being the biggest advantage of ML while those from the Northeastern region identified cost reduction as the biggest advantage of ML. This regional emphasis is similar to other differences in operation; for example, such states as California, where many technology companies are located, tend to embrace innovative technologies in the healthcare sector more willingly (Carter & Zhou, 2023). Areas like the Northeastern United States with the highest healthcare costs will prefer technologies that affect costs most (Liu & Sun, 2023). Such variation points to the fact that, ML adoption strategies in the U.S must pay attention to regional economic and operational concerns, cost efficiency of services in high-cost areas and decision enabling technologies in the tech savvy areas.

High Costs and Financial Constraints

The US healthcare system is expensive and in addition to high number of insured individuals, expenses are influenced by insurance categories, reimbursement mechanisms and fee-for-service approach. Applying ML in this context is expensive both in terms of explicit costs, such as software and hardware infrastructure and implicit costs, including training, IT infrastructure upgrade and compliance requirements (Chen & Davis, 2023). Black et al. (2023) on this point and remark that the problem of cost is most acutely felt in the US context where the expenditures required to successfully implement ML have to be justified against the potential returns. The respondents in this study mentioned cost as a significant issue; it is also likely that many of the healthcare providers in the United States are unwilling to invest in ML without reasonable return on investment (ROI) factors.

The financial considerations on the adoption of the ML are even more complex by the different reimbursement systems in the US healthcare. In contrast to other countries with public health care systems, the United States has a predominant number of insured individuals obtaining insurance through their employers and reimbursement for new technology such as ML is not always certain. This uncertainty can make healthcare organizations refrain from implementing ML solutions that would lower operating expenses, increase patient outcomes but provide short-term revenue benefits (Lopez & Reed, 2023). Therefore, the U.S. healthcare providers could benefit from the application of ML that shows its cost savings and has backing from insurance and government programs promoting the use of ML for cost optimization.

Regulatory and Compliance Challenges

Besides HIPAA, the providers of the health care service in the U.S. have to consider FDA regulations

while implementing ML, particularly in those that relate to the diagnosis or management of the patient. Kim et al. (2022) showed that the FDA approval of the ML algorithms is a process that requires considerable time and is expensive. This regulatory factor was evident in this study because respondents complained of compliance and regulatory challenges as factors discouraging the adoption of ML. HIPAA and FDA rules are especially complicated for healthcare providers in the USA compared to providers in systems that are more networked or in countries with different regulatory requirements (Stewart & Hayes, 2023).

Privacy and Security: U.S.-Specific Concerns

Privacy and security are especially important concerns in the United States where patient data is extremely guarded by legislation. The results of this study are aligned with prior U.S.-based studies demonstrating that data security is one area where healthcare organizations that are implementing ML are highly concerned (Mehdi et al, 2021). In the U.S. data breaches in the healthcare sector are not only expensive but are also illegal and several healthcare organizations have suffered legal consequences for data breaches. The data privacy concerns mentioned by the participants seem to represent the legal and reputational consequences of using ML in health care. This trend is an approval of the recommendation made by Park et al. (2022) and Garcia et al. (2023) that there is need to improve on data governance and security to support compliance with the U.S. regulations.

Opportunities and Benefits of ML for Healthcare Supply Chains

Nonetheless, the opportunities for the enhancement of the supply chain through the application of ML in the United States are worthwhile. The results of this study therefore provide evidence of the effectiveness of ML in improving organizational decisions, operational effectiveness and productivity and optimizing overall costs – elements which are significant in the high-cost US health sector. Improvements to decision making can help U.S. health care providers in decision making processes including resource allocation and demand forecasting which are key in a system that can be disrupted by supply chain issues and more so given the fragmented nature of the system as characterized by Wright and Anderson (2023).

Cost savings by utilizing the concept of ML is relevant to the challenge of escalating costs of health care in the United States. Some current research by Martinez and Wang (2023) provides credence to the argument in this study that through procurement efficiency, waste minimization and inventory management, healthcare providers can lower costs without compromising service delivery. This finding is particularly relevant for US healthcare organizations because they constantly face the pressure of financial sustainability due to the market environment and competition within the private sector.

Recommendations for ML Adoption in U.S. Healthcare Supply Chains

To realize the full potential of ML, U.S. healthcare organizations must adopt a tailored approach that addresses both the challenges and opportunities unique to the U.S. context:

1. **Strengthening Data Privacy and Security Measures:** Since the regulations on data protection differ significantly in the United States, healthcare organizations should use the most complex forms of encryption and access control as well as the compliance models that are compliant with the HIPAA requirements (Johnson & Ali, 2023). Using tech-sellers who have relevant professional knowledge in HIPAA-compliant ML solutions can help minimize the legal concerns of HIs and other healthcare institutions and at the same time allow them to handle most of the privacy legalities that may arise in the process.
2. **Regional Strategy Adaptation:** As the United States healthcare market has certain variations across the country, the organizational strategies of implementing ML need to consider regional performance objectives. For instance, ML application for decision making in healthcare might be a

priority for technologically advanced countries such as those in the West while cost saving applications in the relatively expensive regions such as the Northeastern part of the country might be the priority (Carter & Zhou, 2023; Liu & Sun, 2023). Such approaches will only help optimize the use of ML through the adoption process in alignment with the regional needs.

3. **Clear Demonstration of Cost-Effectiveness:** Since cost is always a major issue in the United States, healthcare providers should invest in areas of ML that would give measurable ROI and meet the current paradigms of reimbursement (Chen & Davis, 2023). As the cost of healthcare in the U.S. remains high, it is found that any solution based on ML that proves to be cost-efficient in supply chain management will find instant success if backed by the right financial figures and real-life examples of success similar to what has been achieved in U.S. healthcare.

4. **Building Partnerships with U.S.-based Insurers and Policymakers:** Possibilities of ML application in insurance could be motivated by the formation of relationships with the insurers and policy advocates. Benevolence of insurance providers who understand that use of ML will reduce the cost of healthcare will support the development of new reimbursement models that will support the use of ML in healthcare supply chains (Lopez & Reed, 2023). Furthermore, working with policy makers to facilitate the creation of incentives to finance the use of ML in key supply chain operations could alleviate financial considerations especially for value sensitive markets in the United States.

CONCLUSION

This article aims to explore both the potential benefits of introducing machine learning methods in the United States' healthcare supply chain management and the main risks associated with such an endeavor. This study has shown that application of ML has the potential to transform managing of healthcare supply chains by improving decision-making processes; stock control; demand forecasts; and operating expenses. There are several barriers that complicate the way towards full integration in the United States. Such include various legal essentials like HIPAA and FDA standards of data privacy and security these are very strict. Being important for the protection of patient data of a healthcare facility, these regulations present overheads and expenses when it comes to implementing an RML, as extra precautions and continuous compliance actions with guidelines are required. This is an area of high implementation costs which in turn limits the healthcare providers, especially under a system where insurance and reimbursement remain complicated and often do not necessarily encourage the adoption of technological advances. Besides, factors like inadequate data quality and system integration barriers make it difficult to apply full ML integration; regional disparities represent further evidence of the need to adapt strategies based on local organizational objectives and financial capabilities, relevant to the American context.

The management of supply chains can greatly benefit from the application of ML: this is a known fact among healthcare professionals. For the realization of ML's full advantages in the supply chains of the U.S. healthcare sector, there must be dedicated investments as well as policies. Improving data management, acquiring role- and region-specific ML solutions and updating privacy solutions to abide by regulations will give the necessary basis for successful ML implementation. In addition, it is worth suggesting that targeted financial incentives, for example, grants or policy changes that take into account the capabilities of ML in healthcare, can help to overcome the financial constraints that many of the organizations face now. An assurance of infrastructure enhancement and specialized learning projects shall set healthcare organizations to be ready to respond to challenges that arise from using ML tools, allowing the healthcare organizations to adopt data-based approaches in a manner that is stable and equipped to face future challenges.

This research emphasizes the need for a strategy that is particular to the U.S. a more general ML strategy would not be effective in the healthcare supply chain. Since these are major regulatory, financial and

operational issues, specific solutions present in ML can help U.S. healthcare providers harness the power for an efficient, adaptive and affordable healthcare supply chain. Future research should proceed from these findings to assess the effects of ML on supply chain performance and patient outcomes over time, which would offer useful information on how to advance the use of the technology in U.S. healthcare.

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