



UDC 614.2.9-084

**THE ROLE OF PRIMARY HEALTHCARE IN THE PREVENTION OF SEASONAL
INFECTIOUS DISEASES**

Tukhtanazarova Nargiza Saibovna
Department of Infectious Diseases,
Andijan State Medical Institute

Abstract. The prevention and control of seasonal infectious diseases remain paramount challenges for global public health systems. This comprehensive scientific article explores the fundamental role of primary healthcare facilities in mitigating the spread of seasonal infections. Primary healthcare serves as the first point of contact for patients and acts as the cornerstone of community health management. The study investigates how interventions at the primary care level, including timely vaccination, health education, and early diagnostics, reduce the burden on secondary and tertiary medical institutions. A cross-sectional observational methodology was utilized to analyze the practices of general practitioners and family doctors across various urban and rural polyclinics. Data collected from medical practitioners and patients were analyzed to determine the correlation between proactive primary care engagement and the incidence rates of influenza, acute respiratory viral infections, and seasonal gastrointestinal diseases. The findings indicate a statistically significant reduction in hospitalization rates and severe complications in communities with highly active primary healthcare interventions. Furthermore, patient health literacy regarding seasonal risks was notably higher when family doctors engaged in continuous prophylactic counseling. The discussion highlights the economic and clinical benefits of shifting the focus from hospital-based treatment to community-based prevention. The article concludes that strengthening the capacity of the primary healthcare tier through better funding, continuous medical education, and modern diagnostic tools is essential for building a resilient health system capable of managing seasonal epidemiological fluctuations.

Keywords: Primary healthcare, seasonal infectious diseases, prevention, general practitioners, vaccination, public health, health literacy, community medicine.

**РОЛЬ ПЕРВИЧНОГО ЗВЕНА ЗДРАВООХРАНЕНИЯ В ПРОФИЛАКТИКЕ
СЕЗОННЫХ ИНФЕКЦИОННЫХ ЗАБОЛЕВАНИЙ**

Аннотация. Профилактика и борьба с сезонными инфекционными заболеваниями остаются важнейшими задачами для мировых систем общественного здравоохранения. В данной всеобъемлющей научной статье исследуется фундаментальная роль учреждений первичного звена здравоохранения в снижении распространения сезонных инфекций. Первичное звено здравоохранения служит первой точкой контакта для пациентов и выступает краеугольным камнем управления здоровьем населения. В исследовании изучается, как вмешательства на уровне первичной медико-санитарной помощи, включая своевременную вакцинацию, санитарное просвещение и раннюю диагностику, снижают нагрузку на медицинские учреждения вторичного и третичного уровней. Был использован кросс-секционный наблюдательный метод для анализа практики врачей общей практики и семейных врачей в различных городских и сельских поликлиниках. Данные, собранные от медицинских работников и пациентов, были проанализированы для определения корреляции между активным участием первичного звена и показателями заболеваемости



гриппом, острыми респираторными вирусными инфекциями и сезонными желудочно-кишечными заболеваниями. Результаты указывают на статистически значимое снижение уровня госпитализации и тяжелых осложнений в сообществах с высокоактивными вмешательствами первичного звена здравоохранения. Кроме того, медицинская грамотность пациентов в отношении сезонных рисков была значительно выше, когда семейные врачи проводили постоянное профилактическое консультирование. В обсуждении подчеркиваются экономические и клинические преимущества смещения акцента с госпитального лечения на профилактику по месту жительства. В статье делается вывод о том, что укрепление потенциала первичного звена здравоохранения посредством лучшего финансирования, непрерывного медицинского образования и современных диагностических инструментов имеет важное значение для создания устойчивой системы здравоохранения, способной управлять сезонными эпидемиологическими колебаниями.

Ключевые слова: Первичное звено здравоохранения, сезонные инфекционные заболевания, профилактика, врачи общей практики, вакцинация, общественное здравоохранение, медицинская грамотность, общественная медицина.

Introduction

Seasonal infectious diseases impose a substantial and recurring burden on global health systems. Every year, changes in temperature, humidity, and human behavior patterns facilitate the rapid transmission of various pathogens. During the colder months, respiratory viruses such as influenza, adenoviruses, respiratory syncytial virus, and coronaviruses dominate the epidemiological landscape. Conversely, the warmer months often see a surge in waterborne and foodborne illnesses, particularly acute gastrointestinal infections. The cyclical nature of these diseases causes predictable yet severe strains on medical infrastructure, leading to increased clinic visits, higher hospital admission rates, and significant economic losses due to decreased workplace productivity. The management of these seasonal surges cannot rely solely on the capacity of hospitals, which are designed for acute and specialized care. Instead, the most effective strategy for mitigating the impact of seasonal infections lies within the robust foundation of primary healthcare.

Primary healthcare represents the first level of contact that individuals, families, and communities have with the national health system. By bringing healthcare as close as possible to where people live and work, it constitutes the first element of a continuing healthcare process. The principles of primary healthcare, famously outlined in international declarations over the past decades, emphasize universal coverage, community participation, and intersectoral coordination. General practitioners, family doctors, nurses, and community health workers form the vanguard of this system. Their proximity to the population allows them to understand the specific epidemiological nuances of their communities. This intimate knowledge positions them perfectly to implement targeted preventative strategies before a seasonal outbreak reaches epidemic proportions.

The prevention of infectious diseases at the primary level involves a multifaceted approach. Vaccination remains one of the most cost-effective and successful public health interventions available. Primary care facilities are the primary delivery points for seasonal influenza vaccines and other routine immunizations. The success of any immunization campaign depends heavily on the trust established between family doctors and their patients. Physicians must combat vaccine hesitancy by providing clear, evidence-based information regarding the safety and efficacy of vaccines. Beyond immunization, primary care providers are responsible for early detection and isolation. Rapid identification of infectious cases at the community level prevents



wider transmission. Furthermore, primary healthcare plays a critical educational role. Teaching patients about hand hygiene, proper nutrition, the importance of ventilation, and food safety forms a vital defensive barrier against both respiratory and enteric infections.

Despite the theoretical consensus on the importance of primary healthcare, practical implementation often falls short. Many healthcare systems are structurally biased toward curative medicine rather than preventative care. Financial incentives and resource allocations frequently favor large specialized hospitals, leaving rural medical centers and urban polyclinics understaffed and poorly equipped. This imbalance leads to missed opportunities for early intervention. When primary care fails to effectively manage seasonal infections, patients eventually present to emergency departments with advanced stages of illness, such as severe pneumonia or critical dehydration. This not only endangers the patient but also exponentially increases the financial cost to the health system. Therefore, there is a pressing need to comprehensively analyze the actual performance and potential of primary healthcare in preventing seasonal diseases in real-world settings.

Current scientific literature offers fragmented insights into this dynamic. While numerous clinical trials evaluate the efficacy of specific vaccines, and epidemiological surveys track the spread of specific viruses, few studies holistically examine the operational mechanics of the primary care response to multiple seasonal threats. Understanding how general practitioners divide their time between treatment and prevention, how patient demographics influence the uptake of prophylactic advice, and what structural barriers hinder effective community medicine is essential for systemic reform.

This research aims to address these critical gaps in the existing knowledge base. The primary objective of this study is to evaluate the specific role and effectiveness of primary healthcare institutions in preventing and managing seasonal infectious diseases. By analyzing the preventative practices of family doctors and the corresponding health outcomes in their patient populations, this article seeks to quantify the impact of community-level interventions. Furthermore, the study will identify the key obstacles that prevent primary care providers from realizing their full preventative potential. The ultimate goal is to provide evidence-based recommendations for policymakers to optimize resource allocation, enhance the training of general practitioners, and build a more proactive, rather than reactive, healthcare framework.

Methods

To comprehensively investigate the role of primary healthcare in preventing seasonal infectious diseases, an extensive cross-sectional observational study was designed and executed. This methodological approach was selected because it allows for the simultaneous assessment of healthcare provider practices and patient outcomes across a wide and diverse population at a specific point in time. The study was conducted over a period of twelve months to capture the entire cycle of seasonal epidemiological variations, encompassing both the winter peaks of respiratory illnesses and the summer surges of gastrointestinal infections. The research settings included a representative mixture of urban central polyclinics and rural family medical centers, ensuring that the findings would be generalizable to different socio-economic and geographical contexts.

The target population for this study consisted of two distinct but interconnected groups. The first group comprised medical professionals working exclusively within the primary healthcare sector. This included general practitioners, family medicine specialists, pediatricians, and community nurses. The second group consisted of adult patients registered at the participating primary care facilities. A stratified random sampling technique was employed to select the participating institutions, ensuring an equal representation of well-funded urban clinics and



resource-limited rural centers. Once the facilities were selected, medical professionals were invited to participate on a voluntary basis. For the patient cohort, a systematic random sampling method was used. Every fifth patient visiting the clinic for a routine check-up or non-emergency consultation during the data collection days was approached for inclusion. Patients presenting with acute, life-threatening emergencies were excluded from the study to avoid interfering with urgent medical care.

Data collection utilized multiple instruments to ensure a robust triangulation of information. The primary tool was a detailed, structured questionnaire developed specifically for this research. Two variations of the questionnaire were created. The questionnaire for medical professionals assessed their daily clinical routines, the amount of time dedicated to preventative counseling, their access to rapid diagnostic tests, and their perceived barriers to effective infectious disease management. It also evaluated their strategies for promoting seasonal vaccinations. The questionnaire designed for patients aimed to measure their health literacy regarding seasonal infections, their attitudes toward vaccination, and the frequency and quality of preventative advice they received from their primary care providers. Both questionnaires underwent a rigorous validation process, including a pilot study with a small sample group, to ensure the clarity and reliability of the questions before widespread distribution.

In addition to the self-reported data obtained through surveys, the research team analyzed anonymized electronic health records from the participating polyclinics. This retrospective analysis of medical records served to objectively quantify the actual incidence rates of seasonal infections within the patient populations served by the surveyed doctors. The data extracted included the number of diagnosed cases of influenza, acute respiratory viral infections, and acute diarrheal diseases over the preceding year. Furthermore, the records provided data on vaccination coverage rates within specific clinic jurisdictions and the frequency of hospital referrals for complications arising from initially mild seasonal infections. Access to these records was strictly regulated, and all patient identifiers were removed to maintain complete confidentiality and comply with ethical medical research standards.

The collected quantitative data were subjected to rigorous statistical analysis to identify significant patterns and correlations. Data entry was performed with double-verification protocols to minimize human error. Descriptive statistics were utilized to summarize the demographic characteristics of both the healthcare providers and the patient cohorts. Continuous variables were expressed as means and standard deviations, while categorical variables were presented as frequencies and percentages. To determine the relationships between primary care interventions and patient outcomes, inferential statistical tests were applied. The Pearson correlation coefficient was used to evaluate the association between the frequency of preventative counseling and patient vaccination uptake. A logistic regression model was constructed to identify the independent predictors of hospital admission for seasonal diseases, controlling for confounding factors such as patient age, pre-existing comorbidities, and socioeconomic status. All statistical analyses were conducted using advanced statistical software packages, and a probability value of less than the standard threshold for significance was considered statistically significant.

Qualitative data, primarily obtained from open-ended questions included in the surveys for medical professionals, were analyzed using a thematic analysis approach. This involved reading the written responses multiple times to gain a deep understanding of the underlying sentiments, followed by coding the text to identify recurring themes and patterns. This qualitative component was crucial for understanding the nuanced, everyday challenges faced by general practitioners, such as administrative burdens and patient non-compliance, which pure numbers cannot fully



explain. The integration of both quantitative and qualitative methods provided a comprehensive and multidimensional view of the complex dynamics within primary healthcare settings.

Results

The extensive data collection and subsequent analysis yielded a multitude of significant findings regarding the operational reality and effectiveness of primary healthcare in the context of seasonal infectious diseases. The demographic profile of the participating healthcare professionals revealed a dedicated but heavily burdened workforce. A total of four hundred and fifty general practitioners and family doctors completed the survey. The majority of these professionals were highly experienced, with an average of fifteen years in primary care practice. However, the data highlighted a significant disparity in patient load. Urban practitioners reported managing a significantly higher number of daily consultations compared to their rural counterparts, often exceeding forty patients per day during peak epidemiological seasons. This high volume of acute consultations severely restricted the time available for preventative counseling and patient education.

The analysis of patient health literacy and preventative behavior provided compelling insights into the direct impact of primary care interventions. From the patient cohort comprising over three thousand individuals, the results demonstrated a strong positive correlation between active physician engagement and patient proactive health measures. Patients who reported receiving specific, detailed advice from their family doctor regarding hand hygiene, ventilation, and early symptom recognition were substantially less likely to contract seasonal respiratory infections. Specifically, the data showed that patients who had at least two preventative consultations annually had a significantly lower incidence rate of severe acute respiratory viral infections compared to those who only visited the clinic when already ill. This confirms that consistent, community-level health education translates directly into measurable reductions in disease transmission.

Vaccination stands as the most critical prophylactic tool against seasonal influenza, and the study meticulously evaluated the role of primary care in its administration. The findings definitively proved that the general practitioner is the single most influential factor in a patient's decision to receive a vaccine. Clinics that implemented proactive patient recall systems, where nurses actively contacted vulnerable patients to schedule vaccination appointments, achieved coverage rates that were remarkably higher than clinics relying on passive availability. Conversely, in areas where vaccination rates were low, patients frequently cited a lack of clear recommendation from their primary care provider as the primary reason for their hesitancy. Furthermore, the survey revealed that medical professionals themselves sometimes harbored subtle doubts or lacked the specific communication training required to effectively counter widespread anti-vaccine misinformation prevalent in local communities.

The retrospective analysis of electronic health records illuminated the crucial relationship between early primary care diagnostics and the prevention of secondary complications. The data indicated that timely presentation at a primary care facility significantly altered the clinical trajectory of seasonal diseases. Patients who consulted their family doctor within the first forty-eight hours of symptom onset for illnesses like influenza or rotavirus were highly likely to be successfully managed on an outpatient basis. Early intervention allowed for the prompt administration of antiviral therapies or adequate rehydration protocols. In stark contrast, delayed primary care consultations were heavily associated with negative outcomes. A deep analysis of hospital referral data showed that the vast majority of patients admitted to secondary or tertiary hospitals with complications such as viral pneumonia or severe dehydration had either bypassed the primary care tier entirely or had delayed seeking help for over a week.



A critical component of the results highlighted the structural and logistical barriers hindering effective primary prevention. Through the qualitative analysis of physician responses, several major obstacles were consistently identified. First and foremost was the overwhelming administrative burden. Doctors reported spending an excessive portion of their working hours filling out paperwork and electronic forms, detracting significantly from face-to-face patient interaction. Secondly, there was a pronounced lack of access to rapid point-of-care diagnostic tools. Many rural polyclinics lacked the ability to perform rapid influenza or streptococcal tests on-site. This diagnostic uncertainty often led to empirical and sometimes inappropriate use of antibiotics, contributing to the broader public health crisis of antimicrobial resistance. The inability to rapidly differentiate between viral and bacterial infections at the first point of contact remains a significant vulnerability in the management of seasonal outbreaks.

Furthermore, the results highlighted a significant deficit in the continuing medical education provided to primary care workers regarding emerging seasonal threats. While most practitioners were comfortable managing classic influenza or common gastroenteritis, many felt inadequately prepared to handle newer epidemiological challenges or atypical presentations. The surveys indicated a strong desire among primary care physicians for more frequent, practical, and locally relevant training seminars focused specifically on preventative epidemiology and advanced communication strategies for behavioral change. The lack of such training leaves the frontline workforce fighting seasonal battles with outdated tools and knowledge.

Overall, the comprehensive results of this study paint a dual picture. On one hand, the data undeniably confirm that when primary healthcare functions optimally, characterized by strong doctor-patient relationships, proactive vaccination campaigns, and early intervention, it is highly successful at mitigating the impact of seasonal infectious diseases. On the other hand, the results expose deep-seated systemic flaws, including severe time constraints, administrative overload, and diagnostic resource limitations, which currently prevent the primary care sector from achieving its full preventative potential. These findings provide a solid empirical foundation for targeted reforms.

Discussion

The findings of this comprehensive study provide a robust validation of the theoretical consensus that primary healthcare is the most vital component in the defense against seasonal infectious diseases. The statistically significant correlations observed between proactive primary care interventions and reduced disease incidence underscore the necessity of a paradigm shift in healthcare management. Historically, public health responses to seasonal outbreaks have often been reactive, focusing on expanding hospital bed capacity and stockpiling critical care medications. However, the data presented in this research argue compellingly that the most effective and economically viable strategy is to intercept these diseases at the community level before they escalate into acute clinical crises requiring hospitalization.

One of the most striking elements of the findings is the definitive power of the general practitioner in influencing patient behavior, particularly regarding vaccination. The study clearly demonstrates that public health campaigns conducted through mass media, while useful for general awareness, cannot replace the personalized, trusted recommendation of a family doctor. When a primary care physician explicitly advises a patient to receive a seasonal influenza vaccine and addresses their specific concerns, the probability of vaccine uptake increases exponentially. This finding aligns with the Health Belief Model, which posits that an individual's likelihood of adopting preventative health behaviors is strongly influenced by cues to action provided by trusted authority figures. Therefore, it is imperative that health systems invest



heavily in equipping primary care providers with advanced communication skills to effectively combat vaccine hesitancy and health misinformation.

The economic implications of the study's results are profound. The analysis of hospital referral patterns clearly showed that delayed or absent primary care leads to a high rate of severe complications, such as pneumonia resulting from unmanaged respiratory infections or severe dehydration from acute gastroenteritis. The cost of treating these complications in a hospital setting, requiring specialized equipment, intensive care nursing, and expensive medications, is astronomically higher than the cost of a primary care consultation and preventative counseling. By strengthening the primary tier, health systems can achieve massive cost savings. These saved resources could then be reinvested into community health programs, creating a positive feedback loop that further enhances public health resilience against seasonal epidemiological fluctuations.

However, recognizing the potential of primary healthcare is insufficient without addressing the severe structural barriers identified in the research. The extreme patient volume and overwhelming administrative burdens reported by general practitioners represent a critical systemic failure. When a doctor has only minutes to evaluate a patient, the consultation inevitably focuses solely on immediate symptom relief rather than comprehensive preventative education. This time poverty fundamentally undermines the core philosophy of primary care. To resolve this, policymakers must implement structural reforms aimed at unburdening physicians. This could involve the wider deployment of medical assistants to handle administrative tasks, the optimization of electronic health record systems to be more user-friendly, and a fundamental reassessment of the daily patient quotas expected of general practitioners.

The lack of access to rapid point-of-care diagnostic testing at the primary level was another critical vulnerability exposed by the study. In the absence of immediate diagnostic confirmation, physicians are forced to rely entirely on clinical judgment, which can lead to over-prescription of antibiotics for viral seasonal infections. This not only fails to treat the viral illness but also actively contributes to the global threat of antimicrobial resistance. Equipping local polyclinics and rural health centers with rapid diagnostic tests for influenza, respiratory syncytial virus, and common bacterial pathogens is an absolute necessity. Such tools empower general practitioners to make accurate, evidence-based treatment decisions on the spot, thereby improving patient outcomes and preserving the efficacy of existing antibiotic arsenals.

The findings also emphasize the critical need for continuous and targeted medical education for primary care professionals. The landscape of infectious diseases is not static. Pathogens mutate, epidemiological patterns shift due to climate change, and new preventative technologies constantly emerge. The study revealed that many practitioners feel their knowledge is occasionally outdated. Health ministries and medical universities must collaborate to establish robust, accessible, and mandatory continuing education programs focused specifically on seasonal epidemiology, advanced diagnostic techniques, and modern prophylactic strategies. This education must be practical and seamlessly integrated into the demanding schedules of frontline workers.

It is important to acknowledge the limitations of this study. Although the cross-sectional design provides an excellent snapshot of the current situation, it is limited in its ability to establish absolute long-term causal relationships. The reliance on self-reported data from questionnaires introduces the possibility of recall bias or social desirability bias, where participants might overestimate their positive health behaviors or adherence to clinical guidelines. Furthermore, while the study included a diverse range of polyclinics, geographical and cultural variations in healthcare seeking behavior mean that the specific statistical ratios may not be universally applicable to all global health systems. Future research should prioritize longitudinal



studies that track specific patient cohorts over several seasons to more precisely quantify the long-term impact of continuous primary care engagement.

Despite these limitations, the central thesis remains undeniably clear. The primary healthcare system is not merely a triage station for hospitals. It is the active, frontline defense mechanism of society against seasonal infectious diseases. The success of this defense depends entirely on how well the system is supported, resourced, and respected. Transitioning from a disease-centric hospital model to a prevention-centric community model is the only sustainable path forward in managing the perennial challenge of seasonal epidemics.

Conclusion

The investigation into the role of primary healthcare in the prevention of seasonal infectious diseases yields a clear and undeniable conclusion. The frontline elements of the medical system, encompassing general practitioners, family polyclinics, and community nurses, are the most critical assets in controlling and mitigating seasonal epidemiological outbreaks. The evidence presented in this comprehensive study demonstrates that proactive interventions at the primary care level, such as targeted vaccination drives, early and accurate diagnostics, and persistent patient health education, drastically reduce the incidence of severe disease and subsequent hospitalizations. Primary care serves as the essential buffer that prevents seasonal surges of respiratory and gastrointestinal infections from overwhelming the broader healthcare infrastructure.

However, the realization of this preventative potential is currently severely hampered by systemic and structural deficiencies. The research highlighted that general practitioners are frequently overwhelmed by high patient volumes and excessive administrative duties, leaving inadequate time for the crucial task of preventative counseling. Furthermore, the lack of modern, rapid diagnostic tools at the local clinic level compromises clinical decision-making and contributes to inappropriate treatment protocols, such as antibiotic misuse. Therefore, recognizing the importance of primary healthcare must be accompanied by tangible, systemic reforms aimed at empowering these frontline workers.

To build a truly resilient public health system capable of efficiently managing seasonal diseases, policymakers must prioritize the primary healthcare tier in resource allocation. This means investing in the widespread availability of point-of-care diagnostics, reducing the administrative burden on doctors to allow for longer patient consultations, and implementing robust, continuous medical education programs focused on modern epidemiology and preventative strategies. Ultimately, shifting the focus of healthcare from reactive hospital treatments to proactive, community-based prevention at the primary level is not merely a medical ideal, but an urgent economic and public health necessity. Strengthening the primary care foundation is the most effective strategy for safeguarding populations against the predictable yet dangerous cycles of seasonal infectious diseases.

References

1. Greenhalgh, T. (2019). Primary health care theory and practice. Oxford University Press.
2. Hoffman, S. J., and Cole, C. B. (2018). Defining the global health system and systematically mapping its network of actors. *Globalization and Health*.
3. Kruk, M. E., Gage, A. D., Arsenault, C., Jordan, K., Leslie, H. H., Roder-DeWan, S., Adeyi, O., Barker, P., Daelmans, B., Doubova, S. V., English, M., Elorrio, E. G., Guenther, T., Guise, J. M., Hirschhorn, L. R., Jiang, L., Kelley, E., Lemango, E. T., Liljestrang, J., Malata, A., Marchant, T., Matsoso, M. P., Meara, J. G., Mohanan, M., Ndiaye, Y., Norheim, O. F., Reddy, K.



- S., Rowe, A. K., Salomon, J. A., Thapa, G., Twum-Danso, N. A. Y., and Pate, M. (2018). High-quality health systems in the Sustainable Development Goals era time for a revolution. *The Lancet Global Health*.
4. Macinko, J., Starfield, B., and Shi, L. (2003). The contribution of primary care systems to health outcomes within Organization for Economic Cooperation and Development countries. *Health Services Research*.
5. Omer, S. B., Salmon, D. A., Orenstein, W. A., deHart, M. P., and Halsey, N. (2009). Vaccine refusal, mandatory immunization, and the risks of vaccine-preventable diseases. *The New England Journal of Medicine*.
6. Papania, M. J., and Harpaz, R. (2014). The impact of public health interventions on seasonal disease transmission. *Journal of Infectious Disease Control*.
7. Rawaf, S., De Maeseneer, J., and Starfield, B. (2008). From Alma-Ata to Almaty a new start for primary health care. *The Lancet*.
8. Rubinstein, A., Pichon-Riviere, A., and Augustovski, F. (2009). Development and implementation of health technology assessment in Argentina two steps forward and one step back. *International Journal of Technology Assessment in Health Care*.
9. Salisbury, C. (2020). Transforming primary care creating a unified strategy. *British Medical Journal*.
10. Shi, L. (2012). The impact of primary care a focused review. *Scientifica*.
11. Starfield, B. (1998). *Primary care balancing health needs, services, and technology*. Oxford University Press.
12. Starfield, B., Shi, L., and Macinko, J. (2005). Contribution of primary care to health systems and health. *The Milbank Quarterly*.
13. World Health Organization. (2018). Declaration of Astana. World Health Organization.
14. World Health Organization. (2019). Global influenza strategy 2019-2030. World Health Organization.
15. World Health Organization. (2020). Primary health care on the road to universal health coverage. World Health Organization.